
Quality Policy

Document Issued by: Martin Berutti *Director, Business Development*

Document Approved by: Todd Anstine *Director, Operations*

1.0 PURPOSE

Quality is a guiding principle of business at MYNAH Technologies. Because our customers rely upon our products to operate their plants and test their process automation systems, we are committed to provide the highest quality, highest-performance software and process simulation solutions available.

To ensure that we are meeting the needs of the marketplace that we serve, we are committed to comply with our customer requirements. This includes all aspects of running our business from designing and manufacturing products that meet industry accepted standards to shipping products per the agreed upon timeframe.

MYNAH Technologies' management team communicates the quality policy within the organization on a regular basis throughout the year and periodically reviews the company quality policy to ensure that it is appropriate to the purpose of the organization. In addition, management annually reviews the Quality Management System to determine whether process modification is appropriate.

We are proud of the use of our products across multiple industries. A list of users of MYNAH Technologies' products is in Appendix 1.

2.0 Definitions

MYNAH Core Values and Business Definition

MYNAH Technologies operates in accordance with the following core values, in fulfillment of our business definition.

- **INTEGRITY** – keep our commitments, unmatched honesty and responsibility
- **ATTITUDE** – value for positive energy, respect for each individual
- **INNOVATION** - desire for knowledge, open to new ideas
- **EXCELLENCE** – driven and motivated to be the best individually and corporately

We help minimize the Cost, Risk, and Complexity of Connecting the Digital Plant. We do it with innovative and Flexible Connections for Process Automation Simulation.

3.0 Leadership, Responsibilities, and Authority

3.1 Director, Business Development originally established the Quality Policy and approved it on January 2003.

3.2 The Director, Business Development and Director, Operations may decide to change the Quality Policy only when the organization attains the goals and aspirations expressed or they are no longer relevant or sufficient.

4.0 Reference

This document addresses clause 5.3—Quality Policy—of the ISO Standards 9001-2008.

5.0 General

5.1 The Quality Policy states MYNAH Technologies' commitments and aspirations to provide customers and consumers quality products and reliable services.

5.2 Based on the above commitments and aspirations MYNAH Technologies developed a formalized quality management system to assure that the quality of the products we manufacture, and services we provide to our external customers meet and/or exceed their expectations in a safe and environmentally conscious manner.

5.3 The Quality Policy provides a framework for establishing specific quality objectives and provides direction for the continual improvement effort.

5.4 MYNAH Technologies through general orientation training explains and discusses the Quality Policy meaning to new employees.

- 5.5 MYNAH Technologies communicates the Quality Policy to customers, consumers, suppliers and other interested parties through our website.*
- 5.6 Director of Business Development, Director of Operations, and Director of Technology reviews the Quality Policy on an annual basis to ensure its continual relevance and suitability.*

6.0 Forms and Records

Meeting minutes will be kept electronically and shared with rest of organization.

7.0 APPROVAL

DOCUMENT APPROVAL	
Signature:	<i>Sobal Anand</i>
Date of Approval:	<u>April 8, 2009</u>
Document Name:	<u>5.3 – QUALITY POLICY</u>
Rev #007 / Rev Date	<u>April 2009</u>
ISO9001:2008 Standards	

8.0 Record of Revisions

Rev#	Effective Date	Description
001	January 2003	Quality Policy
002	August 2006	Quality Policy
003	October 2006	Quality Policy
004	June 2007	Quality Policy
005	February 2008	Quality Policy
006	March 2008	Quality Policy
007	March 2009	Quality Policy